

## Quality and Food Safety Policy

***We are committed to continuous improvement,  
with concern to quality, service and  
social responsibility  
for better quality of life of all mankind.***

Mitr Phol Sugar Company Limited and its subsidiaries are sugar manufacturers of raw sugar, white sugar, refined sugar, sugar specialties, molasses, including processed sugar. These sugar products are produced from sugarcane and available in both domestic and international markets. The production process adopts high technology and modern management to ensure customer satisfaction with greater variety of products.

Realizing the importance of quality and safety of products, Mitr Phol has put in place the quality management and food safety systems according to the quality and food safety standards. The management and all employees are committed to the following quality and food safety policies.

1. Improving the quality management and food safety systems consistently, corresponding to standard requirements, organization context, and corporate strategy. In this regard, they have not only to comply with the laws relating to quality and food safety but also to respond to the stakeholders' requirements concerning quality management system. These principles should be taken into account and set as the company standards of practice.
2. Setting the company's objective and goal for quality and food safety to enable anyone in the company to achieve such milestones. The revision of which shall be done at least once a year.
3. Providing appropriate resources of personnel, time, budget and staff training to enhance productivity.

4. Promoting communications in the company regarding quality and food safety policy together with stakeholder requirements so that staff of all level are educated accordingly. The same kind of communication should also be promoted to stakeholders so they know how to comply with the company's standards.
5. Reviewing the quality and food safety policy to ensure the suitability and practicality at least once a year.